

Rep. Jason Hoskins (District 18)

From: [REDACTED] y>
Sent: Monday, February 27, 2023 10:12 AM
To: Joe LaRusso; Rep. Jason Hoskins; [REDACTED] Kelly
[REDACTED]
Cc: [REDACTED]
Subject: RE: Follow up for South Farmington residents with DTE

Some people who received this message don't often get email from [REDACTED] so this is important.
Hello Mayor Pro Tem,

Thank you for following up and flagging this. I just reached out to our contact at DTE to ask about prioritizing safety visits and an update about restoring individual service lines. May I ask, has most of the grid power been restored in the area or should I bring certain areas to their attention? Please feel free to flag any residents in an emergency situation that need to be prioritized.

Thank you,

David Sanchez
Constituent Relations Director
Senator Mary Cavanagh
Senate District 6
517-373-7748

From: [REDACTED]
Sent: Monday, February 27, 2023 9:51 AM
To: [REDACTED]; [REDACTED]
Cc: [REDACTED]
Subject: Follow up for South Farmington residents with DTE

Good Morning All,

I'm writing to take you up on your offer to highlight areas in Farmington where DTE continues to fail to restore service on circuits in Farmington. [REDACTED]

Attached are photos from one resident's home at [REDACTED] showing the state of affairs in their yard. There are others in similar circumstances and I'm working to compile their photos and comments or asking them to send a note directly to you.

While I understand that individual service drops may not be a high priority for DTE due to resource constraints, these people are getting estimates for Tuesday for restoration, and this long outage duration will not help the CAIDI metrics I shared with all of you on Saturday.

Furthermore, it's not safe for the residents to remove the tree debris until the lines are addressed and made safe. Even if repairs cannot be conducted immediately, I would expect a 'triage' visit to at least make their property safe.

Any assistance you can provide would be very much appreciated.

Kind Regards,

Joe LaRussa
Mayor Pro Tem
City of Farmington

Sent from my iPhone, so please excuse brevity and any typos.





Rep. Jason Hoskins (District 18)

From: Kevin [REDACTED]
Sent: Thursday, March 9, 2023 8:11 AM
To: Rep. Jason Hoskins (District 18)
Subject: DTE issues

You don't often get email from [REDACTED] but this is important

Good morning Representative Hoskins,

I live at [REDACTED] Farmington Hills, 48336 and I have concerns about the service I receive from DTE.

My power was out 36 hours the weekend before last, and another 18 hours last weekend. I know that there were storms, but this is ridiculous, especially considering that DTE just raised their rates (\$0.05/kilowatt hour if I remember correctly). I read that this rate increase was approved at your level and I'd really appreciate an explanation.

I know that DTE is not technically a utility, but they have a monopoly on electricity in this area and our local and state representatives should be able to exert some influence over these shortcomings, especially considering that their 2022 net income increased by over 19% from 2021.

I'm a disabled vet and I was uncomfortable, but I survived. I am much luckier than some of my neighbors, especially those with health conditions that require a CPAP or similar device. I am going to buy a generator, but that's a \$1,000 expense that I wouldn't be incurring if I lived in an area with reliable electricity. The \$35 credit that they are offering for customers who had power outages >96 hours is an insult.

I'd like to know what is being done at the state level to encourage DTE to invest in infrastructure. I live in a very old subdivision, and I'd love to see our power lines be buried, but I don't know how feasible that is.

Thank you for your time,
-Kevin [REDACTED]

Kevin [REDACTED]

"Far better it is to dare mighty things, to win glorious triumphs, even though checkered by failure, than to rank with those poor spirits who neither enjoy much nor suffer much, because they live in that grey twilight that knows neither victory nor defeat." - President Theodore Roosevelt

Rep. Jason Hoskins (District 18)

From: [REDACTED]
Sent: Wednesday, March 1, 2023 10:59 AM
To: Rep. Jason Hoskins (District 18)
Subject: housedems.com "DTE Power Outage February - March 2023"

From: Michaelene [REDACTED]

First Name: Michaelene

[REDACTED]

[REDACTED]

City: Farmington

[REDACTED]

[REDACTED]

[REDACTED] et

Subject: DTE Power Outage February - March 2023

Message Body:

I'm writing to you about the recent, still ongoing, power outage, that began in the early hours of February 22, 2023. I want to share my experience. I know there are still plenty of people without power, but we all need to have a voice in this issue.

On February 21, 2023 I went to bed at 11:50pm. At 2:50AM, on February 22, 2023 I woke up to find my power was out. I immediately reported my power outage on DTE's website. Then I checked when power on the Outage Status screen. It indicated power would be restored by Sunday, February 26, 2023. I settled in, prepping as best as I could for the coming cold.

Over the next few days, I checked the Outage Status to see if anything had been updated. Despite the Outage Status indicating DTE was aware that my power was out several times over the next few days the View Outage Map indicated that my power had been restored! So, I reported new outages. My neighbors also had the same experience and also reported new outages. The next time we checked the map it had been revised to show our homes as also without power, again. We did this every time the map changed to indicate power had been restored.

Power was restored on Saturday, Feb 25, 2023, at approximately 6:35pm, earlier than DTE's website...Yay! That was short-lived because the power went out again on Monday, Feb 27, 2023, at approximately 3:00pm, less than 48 hours later. Once again, my neighborhood was plunged into darkness. This time the power was out for 50 hours returning at approximately 5:20pm, February 28, 2023!

As of this writing, March 1, 2023, the DTE Power Outage Map shows that my entire area is still without power, and the Outage Status indicates the Estimated Restoration is March 1, 2023, despite the power having returned to my entire neighborhood as indicated above.

And, since my First Power Outage during this past week lasted 90 hours, with a 44-hour intermission before Part Two of my power outage began, and concluding with another Outage lasting for 50 hours I am not eligible for the \$35 credit DTE has offered to any customers who lost power for a continuous 96 hours! That means my neighbors and I are not eligible for this credit. The \$35 credit DTE is giving to those people who lost power for such an extended period is a slap

in the face. And the people who don't qualify for this are equally getting a slap in the face. How many people lost food, have children, pets, or sick family members that could not stay in cold houses? Certainly, many people lost much more than \$35 in the cost of food or finding other (unplanned for) lodging during this outage. Maybe DTE shouldn't be required to pay full compensation to customers, but \$35 is like leaving a waitress \$1 tip at a high-end restaurant.

Let me be clear, I am NOT faulting the linemen. They have been working hard in Very Miserable weather during this past week. I lay all of the blame with the people in charge, in the offices. I spent my career working in IT. How can DTE Still not have figured out how to keep their Customer Outage website accurate?! It shouldn't be that hard!

And, NOW DTE is asking for another Rate Increase?! This, after announcing they had record earnings in 2022?! When I was working, I'm retired, I didn't get a raise for sub-standard work when I Was working, and the handling of this power outage event has not been good. Just giving sound bites on a video has not been helpful.

I moved into this home in April, 2022. To date I have lost power FIVE times for multiple days in a row. Does that sound like Quality Work?!

It's time to do something to bring back competition among corporations. No One corporation should be allowed to have so much power and control over large swaths of populations. DTE isn't the only corporation that has a monopoly on their product. They all need to have competition to make them accountable to their customers. But, DTE is front and center with this current major power outage.

Thank you for your time!

Michaelen [REDACTED]

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This e-mail was sent from a contact form on housedems.com

(<https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhousedems.com%2F&data=05%7C01%7CJasonHoskins%40house.mi.gov%7Cd0dc266439a440a8286108db1a6ded1a%7C2d22da34df4044e581670c9860b4a3a9%7C1%7C0%7C638132831670394721%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=bDt6ZaPnKrzMJ%2B68LLGpPpBWV60jtKq%2BGYwWYM7N4Ik%3D&reserved=0>)

Rep. Jason Hoskins (District 18)

From: Laura [REDACTED]
Sent: Wednesday, March 1, 2023 8:00 AM
To: Rep. Jason Hoskins (District 18)
Subject: DTE payments to customers

[You don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Hey Jason,

I'm a new resident of Farmington Hills (and Michigan for that matter). I moved here after getting married in August. My new home is in a neighborhood that relies on well water. We don't have city water access. The well pump in our home obviously needs power to pump the water from the ground into our tank. The generator we are borrowing is not powerful enough to work the pump.

I know you can't do anything about DTE's current situation of over-promising power being back on and not having enough staff to pull it off, however, I wonder what you all can do to light a fire underneath them to build better infrastructure.

I heard from the Local 4 news that there is a bill written that will charge DTE a certain amount of money for every hour that a customer doesn't have power. I think that will help them realize they need to build some better power grids. The people across the street from me have a way better power grid. We've lost power I think 4 times now since early August and they've lost it once. I don't claim to know how it all works, but I know it can be better.

If you see this bill around, please consider it and add some of your own ideas in there as well.

Thank you,

- Laura [REDACTED]

Rep. Jason Hoskins (District 18)

From: [REDACTED]
Sent: Tuesday, February 28, 2023 1:25 PM
To: Rep. Jason Hoskins (District 18)
Subject: DTE Power Outage - 2/24/23

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Dear Representative Hoskins,

Each time the power goes out, our community takes a hit. This my subdivision's 4th power outage since July, 2022 (and the July outage was a 4 dayoutage). I am a senior citizen and when the power was finally restored during this outage, after 4 days in the cold and dark, I discovered that I lost 5 pounds, most certainly from all of my shivering and the inability to prepare meals.

Customers deserve automatic, hourly compensation for hours in the dark and well as reimbursement for the food that is spoiled and must be thrown out. When the power goes out, it's always an inconvenience, but for many of us it has a huge impact on our health and finances.

Will you take action to reimburse customers who've been consistently failed by DTE, and take further action to hold DTE accountable for the damage they've caused our communities?

Thank you,

Nena [REDACTED]
[REDACTED]. Stockton
Farmington Hills, MI [REDACTED]

Rep. Jason Hoskins (District 18)

From: Todd [REDACTED]
Sent: Sunday, February 26, 2023 8:49 PM
To: Rep. Jason Hoskins (District 18)
Subject: DTE

You don't often get email from [REDACTED] [Learn why this is important](#)

Mr. Hoskins,

I'm extremely upset and disappointed. This is the second time in less than a year that I have gone days without electricity in my neighborhood. Currently I have been without power since Thursday morning! It is now Sunday 8:44pm with no real estimate of restoration. DTE came through my neighborhood over the summer cutting trees into all kind of odds shapes saying this was going to bolster our infrastructure and reduce power outages. However, here I find myself out of power again. I'm disgusted and find myself questioning why I live in this state! Do something!

Rep. Jason Hoskins (District 18)

From: [REDACTED] of Brian [REDACTED]
Sent: Monday, February 27, 2023 10:11 AM
To: Rep. Jason Hoskins (District 18)
Subject: I Support Holding DTE Accountable for Reimbursing Residents

[You don't often get email from [REDACTED]. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Dear Representative Jason Hoskins,

Each time the power goes out, our community takes a hit. We spend hundreds of dollars replacing spoiled food, and miss days of work or school. For elderly family members and neighbors, who are vulnerable to heat exposure, and for people with medical devices that require electricity, blackouts can be deadly. Nearly a million people in Michigan are without power today, with nighttime temperatures falling well below freezing in the coming days.

Meanwhile, our state's investor-owned monopoly utilities shovel profits to shareholders and evade accountability for the real costs of their failing infrastructure.

In short, hundreds of thousands of families are sitting in the cold without power again because DTE has prioritized shareholder profits over affordable, reliable electricity for customers. What's worse, DTE pours money into campaign donations and lobbying because it's paid off for them. More than 90 percent of state legislators took money from DTE in the 2022 election. They've effectively escaped accountability despite consistent public outrage at their awful service, long blackouts, and rising rates.

But it doesn't have to be this way. Michiganders shouldn't go days on end without power while nothing is done because we haven't mustered the political courage to stand up to an investor-owned utility bully.

That is why I am writing to encourage you to stand firmly in your values & show people whose side you're on. Customers deserve automatic, hourly compensation for hours in the dark – and utilities should not be able to raise rates to cover the costs of compensation if they perform worse than their peers in the industry.

We need reliable, affordable, people-centered energy that meets the needs of all Michiganders. When the power goes out, it's always an inconvenience, but for many it can have huge consequences for their health and finances.

Will you take action to reimburse customers who've been consistently failed by DTE, and take further action to hold DTE accountable for the damage they've caused our communities?

Thank you,

Sincerely,

Brian [REDACTED]

[REDACTED] Jeanette St Southfield, MI [REDACTED]

Rep. Jason Hoskins (District 18)

From: g [REDACTED]
Sent: Monday, February 27, 2023 11:20 AM
To: Rep. Jason Hoskins (District 18)
Subject: Power still out in Lathrup Village

Hi again Mr Hostkins

Yes my electric supplier is DTE.

One of the most disturbing things was the reply from DTE when communicating with them on their web site was their response to notification that our power was still out yesterday. they said our power was back on and to check our circuit breakers! I know about electrical systems and mechanical systems and our circuit breakers had nothing to do with us not having electric power! Some of my neighbors are older women who were very upset at hearing such a ridiculous statement, they thought their breaker boxes were at fault!!!!!!!

thanks for your quick reply

gary [REDACTED]

Rep. Jason Hoskins (District 18)

From: Jonathan [REDACTED]
Sent: Sunday, February 26, 2023 11:24 AM
To: Rep. Jason Hoskins (District 18)
Subject: DTE

You don't often get email from [REDACTED] [View in why this is important](#)

Mr. Hoskins:

I want to know if anything is being done about DTE. I pay the highest electric prices I have ever paid in my life, and yet have experienced exponentially more outages in my time as a DTE customer than ever in my life. I, as well as hundreds of thousands of Michiganders, have been out of power since Wednesday night. DTE's estimations to restore that power have been little more than an insulting placation.

I see that DTE raked in 1.1 billion last year for their shareholders, and yet utterly fail both their customers and workers by continuing to be reactive rather than proactive with infrastructure. They are behind on tree trimming and refuse to bury lines because it is purportedly too expensive, and yet their share price is continuing to rise. Their monopoly, corporate greed, and lack of oversight is crippling Michigan. Please institute a congressional inquiry as to DTE and take action to reign in their corporate greed and neglect. When power outages happen, they disproportionately affect the most needy among us.

I am begging you to do something about it.

Best,

Jonathan [REDACTED]

Rep. Jason Hoskins (District 18)

From: Rachel [REDACTED]
Sent: Sunday, February 26, 2023 7:58 PM
To: Rep. Jason Hoskins (District 18)
Subject: Please hold DTE accountable

You don't often get email from [REDACTED] [Learn why this is important](#)

Hello,

My family has been without power for 85 hours, for the second time in the last 6 months. Our sump pump battery died keeping up, causing our basement to flood. What are you doing to hold DTE accountable? They have admitted their infrastructure is subpar and claim to be doing work to fix it; where? Our power was out for over 3 days from August 30-September 1. We've lost most of the things in our basement - toys, family photos, books, furniture, electronics. When is the time to hold them accountable? It's not like I have a choice to select a better company, I'm forced to use them. This is an embarrassment to Farmington Hills and your district. Please do better and get answers for your constituents.

Respectfully,

Rachel [REDACTED]