



# State of Michigan IT

Laura Clark, Michigan Chief Information Officer  
Jack Harris, Michigan Chief Technology Officer

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# Mission, Vision, and Values

**MISSION** - Optimize enterprise-wide business, financial, and technical services to enable a government that works.

**VISION** - Help drive efficiency. Connect customers to services. Deliver solutions.

*Help  
Connect  
Solve*

## VALUES

*Make  
a  
Difference*

**Engagement**  
Be a positive influence.  
Embrace diversity and inclusion.

*of the  
Right  
Thing*

**Integrity**  
Always do what is right.

*Go  
Beyond*

**Customer Service**  
Understand your customer. Be understood. Deliver solutions.

*Raise  
THE  
Bar*

**Excellence**  
Always do your best. Take pride in your role.

*Inspire  
Each  
Other*

**Teamwork**  
Collaborate to meet our goals.



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# DTMB overview

## INFORMATION TECHNOLOGY

- Agency services
- Software and application development
- Infrastructure, telecommunications, and network services
- Cybersecurity and infrastructure protection
- Enterprise architecture and technology innovations
- Desktop and end-user support
- IT project management
- IT shared services
- Data analytics
- Geographic information systems
- Michigan Public Safety Communications System

## MANAGEMENT AND BUDGET

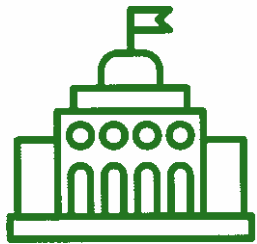
- Procurement services
- Building operations, real estate, and leasing
- Fleet, mail, print, delivery, warehousing, records management, and surplus services
- Multi-agency financial services
- Facility design, construction, and maintenance
- Michigan Center for Data and Analytics (formerly the Labor Market Information and Strategic Initiatives)
- Michigan Infrastructure Office

## AGENCIES AND COMMISSIONS

- State Budget Office
- Office of Children's Ombudsman
- Office of the State Employer

# DTMB IT customers

State agencies | Michigan residents | Local governments



# DTMB IT by the numbers



**\$1.012B** budget



**48,000** SOM employees with **19** SOM departments



**1,700** business applications



**60,000** desktop, laptop, and tablet computers



**21,000** managed mobile devices



**140,000** public safety radios



**563** contracts in MiDEAL program with over **\$1B** in vendor spend in 5 years



Block **90M** potential malicious intrusion per day



**10.2M** unique MILogin IDs

## SOM IT history

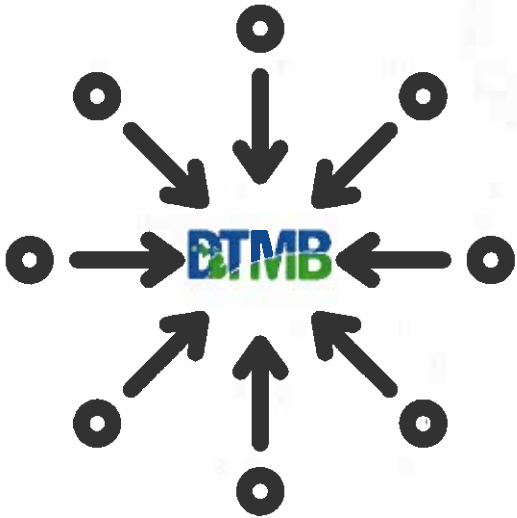
Michigan is a national leader  
in centralized IT model

Economies of scale = cost  
savings

Consistent tracking and  
accountability



## Consolidated IT



- Infrastructure
- Project management
- Development
- Procurement
- Desktop environments
- Telecommunications and smart devices
- IT classified employees

# DTMB IT Leadership



Jayson Cavendish, Acting Director  
**Cybersecurity and  
Infrastructure Protection**

- Provides cybersecurity services and protections for State of Michigan executive branch agencies
- Oversees MILogin, a single sign-on identity management system
- Responsible for physical security; 24-hour systems monitoring, and emergency response coordination for DTMB-managed facilities
- Provides emergency management coordination, planning, and exercises for DTMB



Jack Harris, Director  
**Chief Technology Officer**

- Manages and operates IT infrastructure for State of Michigan executive branch agencies:
  - Network
  - Internet
  - Telecommunications
  - Hosting centers
  - End-user devices (PCs, laptops, tablets, and smart phones)
  - Collaboration tools (email, chat, file share, and print)
- Provides enterprise architecture guidance and standard IT design patterns



# DTMB IT Leadership



Cindy Peruchietti, Director  
**Agency Services**

- Co-located within state agencies
  - Strategic planning
  - Application development and support
  - Database support
  - Project implementation
  - Issue resolution and escalation
- Organized into seven service areas led by General Managers and 26 business relationship managers



Eric Swanson, Director  
**Center for Shared Solutions**

- Provides support for over 50,000 State of Michigan employees when experiencing computer and technology issues
- Responsible for statewide public safety land mobile radio communication solutions for 1,782 state, local, federal, tribal, and private public safety agencies across all 83 Michigan counties
- Oversees investments to deliver projects that realize enterprise value

# DTMB IT awards



# MILogin

**Michigan.gov** [HELP](#) [CONTACT US](#)

For security reasons it is important to remember to close your browser completely when you are done.

## MILogin

Michigan's one stop login solution

MILogin connects you to all State of Michigan services through one single user ID. Whether you want to renew your driver's license, file for unemployment, view your state tax return status, or apply for health benefits, you can use your MIlogin user ID to log into Michigan government services.

User ID or Email Address [Link up your user ID](#)

Password [Forgot your password?](#)

**LOG IN**

Don't have an account?

**CREATE YOUR MILOGIN ACCOUNT**

[Need help?](#)

# Evolving demand



## Local partnership programs



Cyber Partners



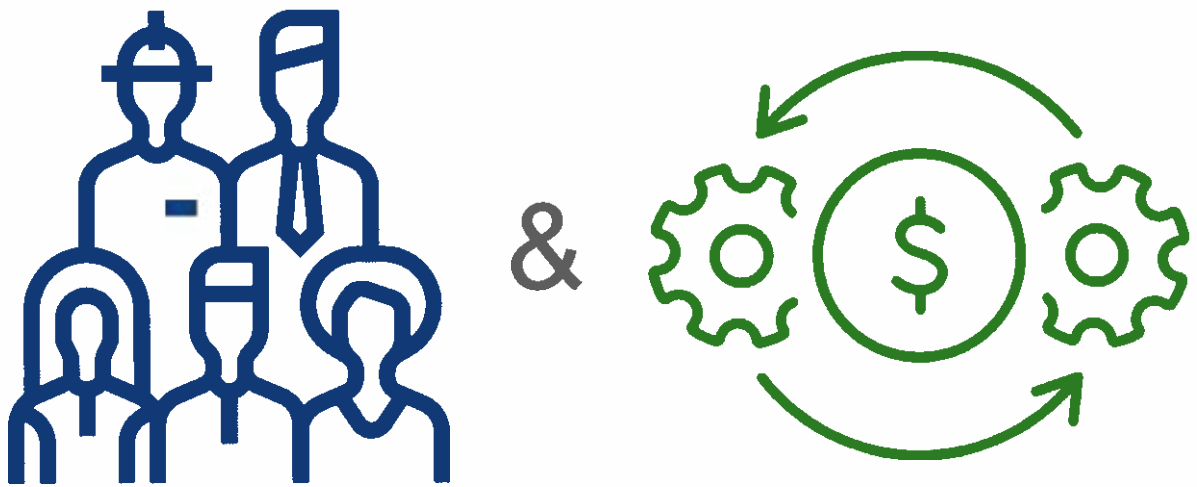
Next Gen 911



Geographic  
Information Systems



## Future IT challenges





# Questions

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