

# MVC Activity

Per Prosperity Region

October 2014 through September 2015

	01	02	03	04	05	06	07	08	09	10	TOTAL
<b>CLAIMS WORK</b>											
06 · Service Connected Compensation	1,056	203	364	1,739	1,542	385	282	872	2,371	16,541	25,355
07 · Non-Service Connected Pension	100	30	23	275	97	72	43	131	219	2,597	3,587
08 · DIC Claims Submitted	30	12	21	62	42	9	39	18	74	1,218	1,525
09 · Death Pension	84	18	25	126	29	24	19	52	97	1,476	1,950
10 · Burial Allowance Claims Submitt	21	6	16	58	34	20	16	25	48	1,121	1,365
11 · Educational Claims	20	1	1	34	34	3	4	5	16	478	596
18 · SA Automobile	0	0	1	5	12	3	2	1	7	76	107
19 · SA Housings	11	0	0	4	3	1	0	1	10	96	126
21 · Clothing Allowance	5	0	7	17	28	5	6	5	18	314	405
22 · Waivers	7	1	24	26	19	11	0	4	10	238	340
<b>Total CLAIMS WORK</b>	<b>1,334</b>	<b>271</b>	<b>482</b>	<b>2,346</b>	<b>1,840</b>	<b>533</b>	<b>411</b>	<b>1,114</b>	<b>2,870</b>	<b>24,155</b>	<b>35,356</b>
<b>SUPPORT WORK</b>											
01 · VA Files Reviewd	2,092	245	1,299	836	3,242	1,171	88	1,450	3,268	64,526	78,217
02 · Phone Contacts	5,596	1,418	2,161	4,934	5,499	2,053	2,166	2,164	5,051	87,525	118,567
03 · Personal Contacts/Interviews	7,255	972	1,778	6,382	8,380	2,029	1,264	5,176	8,314	27,004	68,554
04 · E-mails	15,174	556	1,065	1,078	3,494	716	1,631	914	2,922	40,427	67,977
05 · Rating Board Appearances	4	3	1,362	2	394	76	3	15	49	12,172	14,080
12 · Healthcare Enrollment Apps	236	40	139	193	582	93	18	53	52	193	1,599
13 · CHAMPVA Applications	45	3	8	108	60	21	8	30	27	233	543
14 · Notice of Disagreement	82	19	57	107	166	50	35	35	87	1,811	2,449
15 · Form 9	36	4	9	42	16	14	1	12	26	796	956
16 · Legal Briefs/646	1	0	0	0	0	0	0	1	7	622	631
17 · Hearings	4	0	2	0	0	1	0	2	3	591	603
20 · Power of Attorney	593	192	260	1,083	612	103	110	573	1,789	10,778	16,093
23 · Other	4,570	442	1,230	2,952	3,294	1,326	756	1,262	2,247	112,328	130,407
<b>Total SUPPORT WORK</b>	<b>35,688</b>	<b>3,894</b>	<b>9,370</b>	<b>17,717</b>	<b>25,739</b>	<b>7,653</b>	<b>6,080</b>	<b>11,687</b>	<b>23,842</b>	<b>359,006</b>	<b>500,676</b>
<b>TOTAL ACTIVTY</b>	<b>37,022</b>	<b>4,165</b>	<b>9,852</b>	<b>20,063</b>	<b>27,579</b>	<b>8,186</b>	<b>6,491</b>	<b>12,801</b>	<b>26,712</b>	<b>383,161</b>	<b>536,032</b>

Monthly Hours